Dear Sir/ Madam,

All claim documents that received on date 14/11/2014 by you. You have given 14 days time for payment, but you have not yet cleared this payment. Instead of that you have demanded some more requirements on date 26/11/14. That documents we have already sent on 9/12/14. Further we got one mail on date 11/12/14 in which you have asked for 14 days to settle the account. Even than you have not fulfilled your commitment than we have sent one mail on date 3/1/2015 for the same. We have received one mail against this mail, in which you have demanded 25 more days from 18/12/14 to cleared account. But still on 14/01/2015 we have not yet received any payment against this. We have deposited Rs. 75000/- against my **ICICI LOMBARD HEALTHCARE** policy in last 4 years**.** Even than you are not settling my claim. Are you not worried about the goodwill of your company. Are your company is used to false commitment. If your company will not settle my account in seven days, I will send you legal notice and complaint in consumer court. I hope you will take this matter seriously.

Dated 14/1/2015

Dear Sir/ Madam,

This is to keep inform you that , I Rajesh Agarwal H/o Mrs. Abha Agarwal my claim no. 220100290501. All claim documents that received on date 14/11/2014 by you. You have given 14 days time for payment, but you have not yet cleared this payment. Instead of that you have demanded some more requirements on date 26/11/14. That documents we have already sent on 9/12/14. Further we got one mail on date 11/12/14 in which you have asked for 14 days to settle the account. Even than you have not fulfilled your commitment than we have sent one mail on date 3/1/2015 for the same. We have received one mail against this mail, in which you have demanded 25 more days from 18/12/14 to cleared account. But still we have not a received any single payment against this claim. We have deposited Rs. 75000/- against my **ICICI LOMBARD HEALTHCARE** policy in last 4 years**.** Even than you are not settling my claim. Are you not worried about the goodwill of your company. Are your company is used to false commitment. If your company will not settle my account in seven days, I will take the action strictly against your Company by complaint in IRDA. I hope you will take this matter seriously.